



Distance support.

The following prerequisites must exist.

- 1 The PC that contains the athletics program must be connected to the internet.
- 2 Install the TeamViewer Software.
- 3 Restart Windows on the PC and do not access the athletics program.
- 4 Start TeamViewer.
- 5 Call me or email your displayed TeamViewer ID and Password.

I will then be able to access your PC and work directly on the data of the athletics program. You will be able to see what I am doing on your PC.

Afstand ondersteuning.

- 1 Die rekenaar waarop die atletiek program is moet aan die internet gekoppel wees.
- 2 Installeer die TeamViewer sagteware.
- 3 Om te verseker dat alle data beskikbaar is, gebruik Windows, Restart.
- 4 Begin die TeamViewer program.
- 5 Skakel my of e-pos die TeamViewer ID en Password.

Ek sal dan direk op jou rekenaar kan werk om probleme in die data te kan regmaak. U sal kan sien wat ek op u rekenaar doen.